

## Terms and Conditions

It is important for you to read and understand the following Terms and Conditions before completing the course registration:

You must be 21 years of age for any courses held by Gus Zhu Wine Consulting:

### Code of Conduct

Wine is particularly vulnerable to abuse. Thus, the integrity of behavior in any courses conducted by Gus Zhu Wine Consulting is the top priority. By enrolling in any of our courses you agree to pledge the following:

*"I affirm that I will follow the instructions during the tasting of any alcoholic beverages in the class. I am aware that tasting alcoholic beverages involves spitting instead of consuming them."*

- Any member of Gus Zhu Wine Consulting reserves the right to ask students to leave the class should they abuse alcoholic beverages during any courses. The tutor ensures responsible serving of alcoholic beverages during any class.

*"I also affirm that I will not plagiarize, use unauthorized materials, or give or receive illegitimate help on assignments, papers, or examinations."*

- Any academic dishonesty or malpractice will not be tolerated and is defined as any behavior on the part of a student that results in giving or receiving unauthorized assistance, using any unauthorized resources, or otherwise cheating during any academic exercise, test, or exam. Any violation of our Code of Conduct will result in receiving suspension from the course and losing your tuition.

### Students requirements

You need to ensure that you have read and understood each course that you intend to register and that you are satisfied that it will meet your needs. The information of each type of course is presented on guszhu.com. If you have any questions or are unsure that the course will meet your needs, you must contact us on [courses@guszhu.com](mailto:courses@guszhu.com) before booking your place. We will be happy to answer your questions.

You must inform us no later than 5 business days ahead of the course date that you are booked in if you have: access requirements, or special learning requirements, or a need for any other adjustment.

### Payment Policies

Your course place will not be confirmed until we have received full payment. Payment should be processed via the secure payment system on [guszhu.com](http://guszhu.com), or contact [courses@guszhu.com](mailto:courses@guszhu.com) for other payment methods.

### Course Transfers

The transfer of your seat can be arranged, but you must inform [courses@guszhu.com](mailto:courses@guszhu.com) at least 5 business days prior to the course day.

### Course Refunds

All cancellation and rescheduling requests must be received via email [courses@guszhu.com](mailto:courses@guszhu.com) no later than the registration deadline: 5 business days prior to the first course day. A full refund of the course fees will be issued if the requests were received before the registration deadline.

NO refunds will be issued for cancellation or rescheduling requests after the deadline, except for force majeure such as sickness.

Gus Zhu Wine Consulting reserves the right to cancel courses up to 10 working days ahead of the course date. If your course is cancelled, we will refund your course fee in full. However, we cannot be responsible for any expenses you might have incurred in relation to the course.

Gus Zhu Wine Consulting also reserves the right to change course dates. If course dates need to be modified, Gus Zhu Wine Consulting will arrange alternative dates and offer students either a transfer to the new course dates or a full refund of the course.